

CUSTOMER CLAIM FORM



Please complete the entire form.

Send the filled-out document to the email address: help@jgdattack.eu.

Product and Order Information:

Order/invoice number:

Purchase date:

Product under claim (code):

Did you notice any damages to the product or packaging noticed upon delivery? Yes / no

If yes, please specify:

Was the product installed? Yes / No

If yes, provide the installation date:

Provide the place of installation:

Detailed description of damages, discrepancies, or the issue with the product:

Select the preferred solution(s):

Product repair / replacement / refund

Attach photos illustrating the problem!

Please attach photos that clearly show the issue, allowing us to forward the claim to the manufacturer.

**THANK YOU FOR
DESCRIBING THE PROBLEM.
WE APOLOGIZE FOR ANY
INCONVENIENCE.**

The claim will be processed without undue delay, no later than within 14 days. We will inform you of the decision via email.